



RETAIL

HOUSEHOLD GOODS

HOME
for creative cooks



UPSCALE CUSTOMER SERVICE SUPPORT

CLIENT

National up-market home goods company with 600+ stores

SERVICES

- ✓ Brand immersion program for agents
- ✓ Multi-channel support
- ✓ Custom designed knowledge base
- ✓ Pre-purchase & post purchase support
- ✓ Ramp up & Ramp down for seasons
- ✓ Loyalty Program support



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